## PLAIN LANGUAGE SUMMARY OF POLICY

## ALOMERE HEALTH COMMUNITY UNCOMPENSATED CARE PROGRAM

### WHAT IS THE COMMUNITY UNCOMPENSATED CARE PROGRAM?

Alomere Health has elected to provide a reasonable amount of services without charge or at reduced charges to people who cannot afford to pay for needed care. Under this program, the hospital elects to provide services without charge or reduced charges to eligible persons. These services include any inpatient or outpatient services routinely provided by the hospital.

## HOW DO I QUALIFY FOR UNCOMPENSATED SERVICES?

Eligibility is determined by comparing family income and assets to guidelines established by the Hospital Governing Board. You must meet both income and asset requirements to qualify.

## CAN I GET UNCOMPENSATED CARE SERVICES?

You may receive uncompensated services if you:

- Have made a reasonable attempt to apply for Medical Assistance within the program time constraints,
- Have net assets that are not more than the asset limits established by the Hospital Board,
- Have income that is not more than the income limits established by the Hospital Board,
- Transfer any medical insurance benefits that apply to the hospital services provided
- Services are medically necessary

## HOW DO I APPLY FOR UNCOMPENSATED CARE?

If a person thinks that he or she or a family member may be eligible for uncompensated services and wishes to request it, he or she should make a request to the Account Services Department. Verification of eligibility will be required. Alomere Health will provide covered services without charge or reduced charge to all eligible persons who request uncompensated services at least until its budget for these services is exhausted.

The Hospital Board reserves the final right to approve or deny any application for uncompensated services.

# NOTICE OF AVAILABILITY

### An Important Message from Alomere Health

As part of our commitment to serving our community, Alomere Health offers a **financial assistance program**. Patients may apply for our program at any time.

To learn more and see if you qualify to have a portion or all of your bill waived, please visit our website alomerehealth.com or contact our business office at 320-762-4242 or 800-450-6101.